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medical

Case Study:
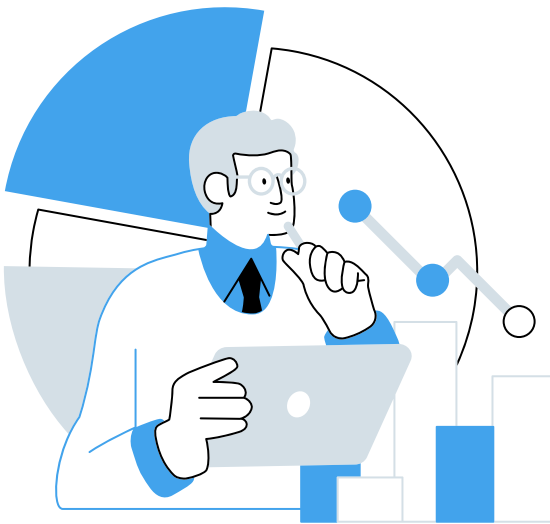## Streamlining Provider Credentialing for a Hospital Group

> Tausch Medical's provider credentialing services have been invaluable us. Their expertise and efficiency ensured our providers were credentialed promptly, enhancing our ability to serve patients and bill insurance companies effectively.

CLIENT OVERVIEW

Tausch Medical collaborated with a large hospital group, Summit Healthcare Network*, to optimize their provider credentialing processes. The hospital group sought to enhance compliance, reduce administrative burden, and expedite the onboarding of new medical staff.

*Client name changed for privacy and confidentiality reasons.

CHALLENGES FACED

1. **Complex Credentialing Process:** Summit Healthcare Network's extensive network of hospitals and medical facilities required a comprehensive and standardized credentialing process across multiple locations and specialties, which was challenging to manage efficiently.

2. **Protracted Onboarding:** The manual and decentralized credentialing system led to delays in onboarding new providers, impacting patient care and revenue generation.

3. **Credentialing Compliance:** Ensuring compliance with regulatory requirements, including accreditation bodies and insurance payers, was a labor-intensive task that required constant vigilance.

RESULTS ACHIEVED

1. **Efficient Credentialing Process:** The implementation of a centralized, automated credentialing process resulted in a 30% reduction in credentialing time, allowing providers to see patients sooner.

2. **Enhanced Compliance:** Summit Healthcare Network consistently met accreditation and payer requirements, reducing the risk of audits and penalties.

3. **Provider Satisfaction:** The streamlined credentialing process and responsive support led to increased provider satisfaction and retention.

4. **Reduced Administrative Burden:** With automated workflows and digital document management, administrative overhead related to credentialing decreased by 40%.

5. **Improved Revenue Generation:** Accelerated provider onboarding led to quicker revenue generation, benefiting the hospital group's financial health.

6. **Scalability:** The standardized, centralized system allowed Summit Healthcare Network to easily scale its operations and add new providers seamlessly.

CONCLUSION

In conclusion, Tausch Medical's tailored provider credentialing solution effectively addressed Summit Healthcare Network's challenges, resulting in a more efficient, compliant, and provider-friendly credentialing process. The hospital group experienced accelerated provider onboarding, reduced administrative burden, and improved revenue generation, ultimately enhancing patient care across its extensive network.

SOLUTION IMPLEMENTED

Tausch Medical designed and implemented a streamlined provider credentialing solution tailored to Summit Healthcare Network's unique needs.

- **Centralized Credentialing Process**

We established a centralized credentialing system to standardize processes across all hospitals and specialties within the network.

- **Digital Document Management**

Tausch Medical introduced a secure, digital document management system to store and manage provider credentialing documents efficiently

- **Automated Workflows**

We implemented automated workflows for application submissions, primary source verifications, and payer enrollment, reducing manual data entry and paperwork.

- **Compliance Oversight**

Our team continuously monitored regulatory changes and ensured that the hospital group remained in compliance with accreditation bodies and insurance payers.

- **Provider Onboarding Acceleration**

By automating processes and centralizing credentialing, we expedited provider onboarding, reducing the time between hiring and seeing patients.

- **Provider Support**

Tausch Medical offered ongoing support to providers throughout the credentialing process, addressing inquiries promptly and facilitating a smooth experience.

TALK TO US FOR FREE TRIAL

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